

11.1 Quality Policy Statement

11.1 Quality Policy Statement

It is the policy of the Danny Sullivan Group Ltd to maintain and improve our position as ethically sourced labour suppliers to the civil engineering and railway industries by providing our services to a level of quality, cost, performance and reliability that will satisfy or exceed the requirements of our customers.

The company achieved BS EN ISO 9001:2015 certification in 2006.

In order to ensure a culture of continual quality improvement, all personnel are required to carry out their tasks in a systematic manner, in accordance with the prescribed process that has been designed to minimise the occurrence of any discrepancy and to determine the cause and take effective corrective action and risk and opportunities when they occur.

To maintain and improve our position, we will commit to work with organisations and customers to establish and maintain the highest quality standards and determine areas for improvement and we will ensure that appropriate performance indicators are established for delivering these improvements.

Regular review of our quality policy will ensure that we remain on target to achieve our mission.

Meeting or exceeding our annual business performance is dependent on the performance of all areas and staff and is therefore a collective responsibility. Plans for defining and achieving these performances will be documented and implemented.



Timothy O'Sullivan
Managing Director
October 2024



Be Fair



Be Well



**Be
Committed**



**Be
Courageous**